



Lancashire Early Intervention Service Hope – Health – Recovery

Getting Involved and Having Your Say

Here at the Lancashire Early Intervention Service we value service users and carers opinions, ideas and feedback regarding quality of care and the development of the service.

There are many opportunities for getting involved in the development of the service, such as:-

- ❖ Receiving feedback from time to time about developments in the service and in service user and carer participation.
- ❖ Receiving invitations to occasional events like conferences for service users and carers.
- ❖ Participating in local service user or carer groups / forums.
- ❖ Getting involved in planning or carrying out research within the Lancashire Early Intervention Service.
- ❖ Getting involved in recruiting Lancashire Early Intervention staff such as being a member of an interview panel.
- ❖ Taking part in occasional postal surveys about aspects of the Lancashire Early Intervention Service.
- ❖ Participating in occasional focus groups.
- ❖ Taking part in occasional telephone surveys about aspects of Lancashire Early Intervention Service.
- ❖ Opportunities for employment within the Lancashire Early Intervention Service.

Here is what two service users have said about helping with the development of the service:-

“To give something back was the least I could do. Giving something back was my way of saying thank you.”

“I have been involved with the Lancashire Early Intervention Service for some time now, attending various meetings and seminars. In view of this, it is not only been an extremely informative, challenging and fantastic experience, I had a voice and it was listened to!”

For further information on these opportunities please contact your EIS Care Co-ordinator, refer to Page 27 of the Service User Guide or view the Lancashire EIS Website. Alternatively you can contact the Lancashire Care Service User and Carer Involvement Officer on 01772 695366 to register your interest in involvement with the Trust.

You can also have your say by completing comment cards or by making a complaint or compliment. Please ask your EIS Care Co-ordinator for more information.

www.hope-health-recovery.org.uk
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